



**CITY OF MADERA  
Madera Metro and Dial-A-Ride  
Title VI Notice & Complaint Process**

The City of Madera is committed to ensuring that no person is excluded from participation in or denied the benefits of its services based on race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964. Any person who believes that he or she has been subjected to discrimination under Title VI based on race, color or national origin may file a Title VI complaint with the City within 60 calendar days from the date of the alleged discrimination.

**Complaints may be filed with the City in writing and may be addressed to:**

Transit Program Manager (Compliance Specialist) – Grants Department

City of Madera

205 West Fourth Street

Madera, CA 93637

A copy of the Title VI Complaint Form (in English or Spanish) and additional information may be obtained from the City's web site at "[www.madera.gov](http://www.madera.gov)" (under "City Service - Transit – Additional Information – City of Madera Title VI Policy Statement) or by calling 559-661-3693. The City will provide appropriate assistance to complainants who are limited in their ability to communicate in English.