

City of Madera Transit Services

1951 Independence Drive, Madera, Ca. 93637

Paratransit Application/ ADA Certification Form

Dear Applicant:

The City of Madera Transit Services provides a ADA Paratransit Service for disabled passengers referred to as Dial-A-Ride (DAR)/ ADA Paratransit Services. The eligibility criterion for this program is mandated by the Americans with Disabilities Act of 1990 and will be used to determine if you are eligible for priority services through DAR.

To begin the eligibility process, please complete the included application and return to the Madera Transit Center.

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Madera Transit Center

1951 Independence Drive

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You may also email your application directly to transitinfo@madera.gov. When sending through email, please include your name and "Paratransit Application/ ADA Certification" in the subject bar. If the application is to be handwritten, please be sure all information is eligible. If assistance is needed, this application may be filled out by someone other than the applicant.

Madera Transit Services will notify you if your application is approved within 21 days of receiving your application. If approved, you will be issued an eligibility letter and transit will contact you to schedule an appointment for a photo ID picture to be taken as part of the ADA Paratransit Eligibility card. For your convenience, transit can arrange the photo appointment be held and your preferred location within the DAR Service Area.

For any reason, if the status of your eligibility is expected to last greater than the 21-day minimum, you will be granted presumptive eligibility beginning on the 22nd day and continuing until an official determination and written notice can be provided. Presumptive

eligibility allows you temporarily use the DAR/ ADA Paratransit Service until your application has been confirmed.

Qualified applicants will be issued a DAR/ ADA Paratransit Eligibility card with a three-year expiration date. Applicants deemed as ineligible will received a denial letter with details as to why. Please note, as part of the application process a doctor's signature is required as there is a portion to be complete by your physician or Health Care Professional. All information requested through this certification process will be kept confidential. If you have any questions or if you need an alternative format, please call Madera Transit staff at (559) 661-RIDE (7433),

Inaccurate or incomplete information on the application, failure to provide required identification, or inability to verify licensed professional's certification may result in the inability to issue the Madera Dial-A-Ride/ ADA Paratransit Eligibility Card within the 21 days.

Sincerely,

David Huff

David Huff

City of Madera Grants Department – Transit Program Manager