I want to welcome you to the Madera PD Family, it is my pleasure and honor to give you an inside look at your Police Department. The Department is a diverse workforce of dedicated people who are ready to provide superior service delivery through the many divisions and functions of the organization. The Department is comprised of 70 sworn personnel and 35 non-sworn personnel. On August 27th, 2018, Code Enforcement officially became part of the Madera Police Department, bringing our employee total to 104. We strive to be true partners with the community and understand the frequent needs of the public, which goes beyond the conventional expectations of law enforcement. I want to take this opportunity to give praise and accolades to the outstanding personnel that serve this community on a daily basis.

A goal of the Department’s overall strategy for service delivery is to maintain an acceptable response time to calls for service from citizens. The Police Department works hard to maintain the lowest response times possible. For the second year in a row, I am proud to announce that Madera Police Department lowered our emergency response time by 30 seconds. The dedicated, hardworking Officers of Madera Police Department increased their arrest totals by 17.6% over the previous year. Your Officers arrested more individuals than the other three county Law Enforcement Departments combined.

Voters passed Measure K which enabled the department to increase staffing levels, including 11 additional police officers. What is notable since bringing on new staffing is that calls for service from the community increased about 3% from 2017; in the year prior the increase from 2016 was over 8.5%. More significant was the increase in officer-initiated activity, which increased over 46.5% from 2017. Officer-initiated activity is the proactive component of policing likely to have the greatest impact on property crimes and certain violent crimes such as street robberies. Officers issued 3,264 moving (vehicle code) citations and 2,590 parking citations. The Investigations Unit handled 837 cases in 2018. The Investigations Unit was able to close approximately 95% of the case load generated in 2018.

The Communication Center is the hub of the Madera Police Department. In 2018 over 124,000 emergency and non-emergency calls from citizens residing within the City of Madera were received and processed. The Records personnel processed 29,618 reports out of 14,274 case files, and sent out 7,433 reports to various entities, such as the District Attorney’s Office and insurance agencies.

In 2018 violent crime trended upward by 7%. The increase is due in part to recent reporting changes required by DOJ. As an example, specific crimes, whether attempted or completed, are now categorized the same and must be captured as completed acts. We also experienced a spike in domestic violence. Now for the positive news: for the 2018 calendar year, we had a 17% reduction in total Property Crimes and a 13% reduction in robberies. All of this hard work was achieved while still providing all of our outstanding Community outreach programs. When the Community and the Madera Police Department engage in a cooperative relationship, the possibilities are endless and the results positive. The City of Madera flourishes!

Chief of Police
Dino Lawson
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Madera Police Department
Mission Statement

The Mission of the Madera Police Department is to reduce crime, fear and disorder by creating a foundation of superior service delivery, citizen/police partnerships and proactive problem solving strategies through organizational planning and visionary processes. The Madera Police Department is an organization committed to the well being of the City of Madera and its citizens.

Madera Police Department
Values Statement

The Madera Police Department values professionalism. We strive to provide quality customer service with integrity and endeavor to solve community problems and reduce crime through partnerships built upon a foundation of accountability, trust and compassion.
ADMINISTRATION

The Madera Police Department welcomed incoming Chief of Police Dino Lawson in 2018. Chief Lawson leads and directs 70 sworn and 35 non-sworn employees who are responsible for maintaining a safe, secure environment. Chief Lawson’s Command staff consists of Commander Gino Chiaramonte and Lieutenants Brian Esteves, Dan Foss and Josiah Arnold. Lieutenant Brian Esteves oversees the Investigation Division and leads our newest addition to the department, Code Enforcement. Lieutenant Dan Foss manages the Operations Division which is the largest division, and includes patrol staff. Lieutenant Josiah Arnold heads the Administration Division which includes community outreach as well as dispatch and records. The role of our administrative staff is to provide leadership and resources to our dedicated staff so we can provide the highest quality of services to the City’s residents and businesses to enhance community safety.

We would also like to recognize the City’s new City Manager, Arnoldeo Rodriguez, who began his service with the city in 2018. The department’s administration works closely with the City Manager, and we are looking forward to a close relationship with Mr. Rodriguez as we seek to improve the livability of Madera. Mr. Rodriguez was born and raised in Madera and we welcome him back home!
SUPPORT PERSONNEL

Property and Evidence Personnel
Paige Gacayan, Supervisor Tanya Riviere & Karyn Burns

Records Personnel Melba Rangel, Celia Garnica, Supervisor Tanya Riviere, Priscilla Ramirez & Tara Maggiore

Crime Analyst
Lacy Burleson

Recruiting/Training Sergeant Felix Gonzalez & Administrative Sergeant Randy Williams

Neighborhood Outreach
Christina Herrera

Neil Hayes
Network Administrator

Office Assistant
Samantha Navarro
SUPPORT PERSONNEL

Animal Control Personnel
Officer Elaiza Gomez, Officer Jesus Bravo
& Sgt. Mark Trukki

School Resource Officer
Jason Valdez & MSHS
Security Staff

Officer David Herspring
School Resource Officer

Officer Jose Hernandez
Housing Authority Officer
NEIGHBORHOOD WATCH

The City of Madera has an unprecedented 97 Neighborhood Watch groups as well as 27 Business Watch groups. These groups have joined with the police department to make our community a safer place to live and work.

In 2018 the Police Department, in collaboration with the Neighborhood Revitalization Department, participated in 26 Neighborhood Watch meetings; nine of those meetings were the initial meeting for a new group, six were progress meetings, five were meetings where certification of completions were presented, and we held six follow up meetings. Neighborhood Watch, at the end of 2018, has grown to 97 Neighborhood Watch groups. The program has continued to see growth since it was first established and we hope to continue to see our citizens working together to create safer neighborhoods.
NATIONAL NIGHT OUT

National Night Out is an annual event held the first Tuesday of August each year and is dedicated to the development of crime awareness and neighborhood safety across the City of Madera. The event promotes and bolsters the bond between law enforcement and residents, and encourages residents’ participation with their elected city officials and civil servants. National Night Out involves 37.8 million people in 16,124 communities across America.
For the second year in a row, in addition to the NNO event, the Madera Police Department hosted and NNO Connect Event in collaboration with other Law Enforcement and City agencies. A firetruck pull, SWAT obstacle course, inflatables, outreach booths, food and more were used to create a family fun atmosphere and build a better relationship with the community we serve. Thousands of people showed up for this truly exceptional community event.
PATROL

Patrol is the largest division of the Madera Police Department and is accountable for the most diverse responsibilities within the agency. Patrol is broken up into four teams, each working 12-hour shifts. Each team is supervised by a Corporal and a Sergeant, with at least five patrol officers. Your patrol division responds to all immediate problems in the city. This would include those that typically come to mind for a traditional law enforcement officer such as car accidents, theft, robbery, violent crime, fire, people in distress and missing persons. We also respond to the less glamorous issues such as assisting elderly to cross the street, checking a residence while people are on vacation, or responding to a strange noise heard in the night. There are no jobs too big or small, and your patrol officers are equipped and trained to handle them all.

Your patrol officers pride themselves on being a part of the community. To a large degree, your safety and security has been placed in the hands of the patrol division. This is a massive responsibility that your patrol officers fully understand, appreciate, and will be accountable for. Patrol is proud of this trust that has been placed on them and will perform to the best of their ability on each and every day. Thank you for allowing us the opportunity to serve.
PATROL TEAMS

WEEKDAY DAY SHIFT

Front Row: Sgt. Nick Webster & Cpl. Steve Boehm
Middle Row: Officer Juan Gaona & Officer Brandon Bianchi
Back Row: Officer Anthony Martinez, Officer Juan Villegas, Officer Jason Valdez, Officer David Herspring and Officer Dorian Lasso

WEEKDAY NIGHT SHIFT

Front Row: K9 Officer Sean Plymale & K9 Gunz, Cpl. Brent Cederquist, Sgt. Alicia Keiser & Officer Mark Abraham
Back Row: Officer Jesse Quintana, Officer Joel Kellom, Officer Marisela Noriega & Officer Cameron Dias
PATROL TEAMS

WEEKEND DAY SHIFT

Front Row: Cpl. Chris Anaya & Sgt. Shawn Bushey
Middle Row: Officer Robert Jones, Officer Julian Garcia, Officer Blake Short & Officer Elisabeth Huerta
Back Row: Officer Shawn Fadley & Officer Jacob Dunn

WEEKEND NIGHT SHIFT

Front Row: K9 Officer Matt Autry & K9 Hazard, Cpl. Mark Adams, Sgt. Matt McCombs, & Officer Talona Cortez
Middle Row: Officer Joshua Gibbs, Officer Christian Gomez, Officer Lori Alva & Officer Jeremy Smith
Back Row: Officer Kayla Clark & Officer Mike Powell
The Police Department handled 54,231 events in 2018. Events include calls for service from the community (crimes, public safety concerns, etc.) and officer-initiated activities, such as vehicle stops and pedestrian checks. Calls for service from the community can result in a report being taken, an area check being made, an arrest made of a criminal, or a simple discussion with a citizen. The chart on page 15 identifies the top ten call for service types the department handled.

A goal of the Department’s overall strategy for service delivery is to maintain an acceptable response time to calls for service from citizens. The Police Department works hard to maintain the lowest response times possible. Calls are defined by three categories:

- **Emergency**: Calls such as an armed robbery or burglary in progress, person not breathing, or traffic collisions involving injuries requiring a “Code-3” response with emergency lights and siren.
- **Priority 1**: High priority, such as domestic violence, missing child and fight in progress.
- **Priority 2**: Urgent calls, such as a disturbance or a non-injury traffic collision.
- **Priority 3**: Non-urgent calls involving incidents that have occurred with no suspects, and no urgent need for an officer. An example is a vandalism that occurred the day before.

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency</td>
<td>5 Min 4 sec</td>
<td>5 min 35 sec</td>
<td>6 min 56 sec</td>
</tr>
<tr>
<td>Priority 1</td>
<td>9 min 16 sec</td>
<td>9 min 18 sec</td>
<td>8 min 48 sec</td>
</tr>
<tr>
<td>Priority 2</td>
<td>22 min 21 sec</td>
<td>24 min</td>
<td>21 min 12 sec</td>
</tr>
<tr>
<td>Priority 3</td>
<td>44 min 25 sec</td>
<td>54 min 24 sec</td>
<td>50 min 30 sec</td>
</tr>
</tbody>
</table>

- Response times listed are measured from the time the call is received by our dispatcher, to the time the officer arrives at the scene.
TOP 10 CALLS FOR SERVICE

The tables below compare the top ten call for service types from 2017 to those from 2018. These are calls from the community asking for assistance from the department. In all, officers responded to 28,933 community-initiated calls for service.

<table>
<thead>
<tr>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Request Officer</td>
<td>3,414</td>
</tr>
<tr>
<td>Pedestrian Check</td>
<td>2,377</td>
</tr>
<tr>
<td>Check Area</td>
<td>2,301</td>
</tr>
<tr>
<td>Check Subject</td>
<td>1,861</td>
</tr>
<tr>
<td>Check Vehicle</td>
<td>3,051</td>
</tr>
<tr>
<td>Burglar Alarm</td>
<td>1,802</td>
</tr>
<tr>
<td>Noise Disturbance</td>
<td>1,332</td>
</tr>
<tr>
<td>Check Welfare</td>
<td>1,372</td>
</tr>
<tr>
<td>Petty Theft</td>
<td>904</td>
</tr>
<tr>
<td>Fight</td>
<td>833</td>
</tr>
<tr>
<td>Request Officer</td>
<td>2,529</td>
</tr>
<tr>
<td>Check Area</td>
<td>1,803</td>
</tr>
<tr>
<td>Check Welfare</td>
<td>1,484</td>
</tr>
<tr>
<td>Check Subject</td>
<td>1,425</td>
</tr>
<tr>
<td>Noise Disturbance</td>
<td>1,329</td>
</tr>
<tr>
<td>Burglar Alarm</td>
<td>1,269</td>
</tr>
<tr>
<td>Stray Animal</td>
<td>1,165</td>
</tr>
<tr>
<td>Trouble with Subject</td>
<td>790</td>
</tr>
<tr>
<td>Petty Theft</td>
<td>720</td>
</tr>
<tr>
<td>Traffic Collision Non-injury</td>
<td>700</td>
</tr>
</tbody>
</table>

In addition to the above listed activities, officers conducted 25,298 proactive, or “officer-initiated” activities, such as vehicle stops and pedestrian checks. This was an increase of over 46% from the prior year.
### Annual Arrest Statistics

**Madera County**

<table>
<thead>
<tr>
<th>Agency</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chowchilla PD</td>
<td>355</td>
<td>307</td>
</tr>
<tr>
<td>Madera PD</td>
<td>2081</td>
<td>2448</td>
</tr>
<tr>
<td>Madera Sheriff</td>
<td>926</td>
<td>926</td>
</tr>
<tr>
<td>Probation</td>
<td>283</td>
<td>Not Reported</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>3645</td>
<td>3681</td>
</tr>
</tbody>
</table>
 DISPATCH

The Communication Center is the hub of the Madera Police Department. In 2018 over 124,000 emergency and non-emergency calls from citizens residing within the City of Madera were received and processed, including Animal Control calls. Each call is evaluated and the appropriate personnel are dispatched to handle the situation. The Communications Center has three dedicated 911 trunk lines along with six non-emergency lines. At the touch of a single button we can transfer calls to surrounding jurisdictions. Calls are dispatched to officers via police radio. Dispatchers keep track of each officer’s status as well as Code and Parking Enforcement officers’ activity via the Computer Aided Dispatch (CAD) system.

The Communications Center is open 24 hours a day, seven days a week. The center is staffed with 11 full-time police dispatchers, one part-time police dispatcher and one full-time supervisor; all of whom are trained professionals dedicated to providing the highest level of public safety communications to the community. There are two to three dispatchers on duty at all times, working 12-hour shifts. Dispatchers serve as the primary link between the public and the police officers in the field.
INVESTIGATIONS

The Madera Police Department Investigations Unit is led by Sgt. Mark Trukki who supervises Detectives Matt Saucedo, John Rosel, Hector Garibay, Brian Majors, Heath Middleton and Jaron McAlister. This is the first year we have been able to staff six full time detectives, thanks in part to the community support with the passage of Measure K.

The Investigations Unit handled 837 cases in 2018. The Investigations Unit was able to close approximately 95% of the case load generated in 2018. We work closely with the community asking them to take an active role in helping reduce crime in their own areas, by taking steps to protect themselves from being victimized, or just being a good witness if they see a crime in progress. We implemented a new program this year, “#WhoisThisWednesday”, on Facebook in order to help solve crimes that were captured on surveillance video. We are happy to announce that this has been very successful, with 60% of the suspects posted being identified. That is a direct testament to how we can make Madera safer, and reduce crime by working together.

The investigations unit is responsible for investigating all felony cases reported in the City of Madera. Some of the types of cases handled this last year were: homicide, assault, sexual assault, robbery, missing persons, and fraud. The primary goal of each detective is closing their cases by working with the District Attorney’s Office in prosecuting those who are responsible. Once a detective is assigned to a particular case he or she is responsible to actively and aggressively complete a full investigation into that crime. They are committed to conducting thorough investigations and take great pride in bringing closure to victims of crime here in Madera and are committed to the well-being of our community.

Detective Sgt. Mark Trukki, Detective Hector Garibay, Detective Matt Saucedo, Detective John Rosel, Detective Brian Majors, Detective Heath Middleton & Detective Jaron McAlister
Traffic safety in the City is a high priority for the Police Department and arguably one of the most requested police services. During 2018 Sergeant Thomas Burns and four officers were assigned to traffic enforcement: Officer Warren Webb, Officer Kenneth Hall, Officer Scott Roberts and Officer Joseph Velasquez.

The goal of our traffic division is to make the roadways within the City as safe as possible for all motorists, pedestrians and bicyclists. We strive to reduce the number of impaired drivers by focusing our enforcement efforts on driving under the influence violations and education. Our traffic division investigates traffic collisions and focuses our enforcement efforts on the driving violations that lead to traffic collisions. By actively searching for impaired drivers, thoroughly investigating traffic collisions, and enforcing driving laws we believe we can change the behavior of drivers in our city and reduce the number of people injured in traffic related incidents.

This is the second year we have been reporting ALL injuries resulting from traffic collisions, instead of only those that are serious or fatal, and readers will notice an increase in those numbers from past reports. This is also the second year we will be presenting injury data directly from our reporting data instead of relying on information from the Office of Traffic Safety (OTS) as we have done in the past. OTS data remains two years behind (the latest data on the OTS website is from 2016), and is not the most reliable since it passes through several state agencies. By making these changes we hope to give readers a better picture of traffic issues that we are addressing within the city.

The Office of Traffic Safety web page is available at http://www.ots.ca.gov/media_and_research/collision-rankings. As indicated on page 20, Madera is ranked with 104 other cities of similar size having a population of 50,001-100,000.

IMPORTANT NOTE #1: The figures in the ranking column are shown as two numbers divided by a slash. The first number is the City of Madera’s ranking in that category. The second number is the total number of cities/counties within that “Group”. For instance, if you see “38/104”, that means that city ranks 38th out of 104 cities of similar size.

IMPORTANT NOTE #2: Number 1 in the rankings is the highest, or “worst.” A ranking of 1/104 would be classified as the highest or worst, 51/104 is average, and 104/104 is the lowest or best.
### TRAFFIC STATISTICS

<table>
<thead>
<tr>
<th>Type of Collision</th>
<th>2016 Victims Killed &amp; Injured</th>
<th>2016 OTS Ranking</th>
<th>2017 Victims Killed &amp; Injured</th>
<th>2018 Victims Killed &amp; Injured</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Fatal</td>
<td>3</td>
<td>38/104</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Total Injury</td>
<td>208</td>
<td>38/104</td>
<td>214</td>
<td>206</td>
</tr>
<tr>
<td>Alcohol Involved</td>
<td>40</td>
<td>13/104</td>
<td>49</td>
<td>44</td>
</tr>
<tr>
<td>HBD Driver &lt; 21</td>
<td>10</td>
<td>20/104</td>
<td>25</td>
<td>7</td>
</tr>
<tr>
<td>HBD Driver 21-34</td>
<td>28</td>
<td>21/104</td>
<td>23</td>
<td>19</td>
</tr>
<tr>
<td>Motorcycles</td>
<td>8</td>
<td>68/104</td>
<td>7</td>
<td>6</td>
</tr>
<tr>
<td>Pedestrians</td>
<td>22</td>
<td>34/104</td>
<td>21</td>
<td>20</td>
</tr>
<tr>
<td>Pedestrians &lt;15</td>
<td>5</td>
<td>11/104</td>
<td>3</td>
<td>5</td>
</tr>
<tr>
<td>Pedestrians 65+</td>
<td>1</td>
<td>93/104</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>Bicyclists</td>
<td>18</td>
<td>35/104</td>
<td>12</td>
<td>8</td>
</tr>
<tr>
<td>Bicyclists &lt;15</td>
<td>2</td>
<td>45/104</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Speed Related</td>
<td>47</td>
<td>42/104</td>
<td>29</td>
<td>31</td>
</tr>
<tr>
<td>Nighttime (9pm-2:59am)</td>
<td>16</td>
<td>39/104</td>
<td>36</td>
<td>28</td>
</tr>
<tr>
<td>Hit and Run</td>
<td>18</td>
<td>14/104</td>
<td>17</td>
<td>14</td>
</tr>
<tr>
<td><strong>Total DUI Arrests</strong></td>
<td><strong>2016</strong></td>
<td><strong>OTS Ranking</strong></td>
<td><strong>2017</strong></td>
<td><strong>2018</strong></td>
</tr>
<tr>
<td></td>
<td>212</td>
<td>91/104</td>
<td>260</td>
<td>305</td>
</tr>
</tbody>
</table>
CRIME STATISTICS

The Madera Police Department submits crime statistics through the California Department of Justice and then to the FBI under the Uniform Crime Reporting (UCR) Program. The nationwide data is available to the public and can be viewed at: http://www.ucrdatatool.gov/

<table>
<thead>
<tr>
<th>Year</th>
<th>HOMICIDE</th>
<th>RAPE</th>
<th>ROBBERY</th>
<th>AGGRAVATED ASSAULT</th>
<th>VIOLENT CRIME</th>
<th>BURGLARY</th>
<th>LARCENY</th>
<th>MOTOR VEHICLE THEFT</th>
<th>PROPERTY CRIMES</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>6</td>
<td>17</td>
<td>72</td>
<td>210</td>
<td>305</td>
<td>472</td>
<td>1007</td>
<td>207</td>
<td>1686</td>
</tr>
<tr>
<td>2015</td>
<td>3</td>
<td>16</td>
<td>94</td>
<td>334</td>
<td>447</td>
<td>462</td>
<td>1135</td>
<td>325</td>
<td>1922</td>
</tr>
<tr>
<td>2016</td>
<td>3</td>
<td>24</td>
<td>99</td>
<td>393</td>
<td>519</td>
<td>299</td>
<td>1266</td>
<td>301</td>
<td>1866</td>
</tr>
<tr>
<td>2017</td>
<td>4</td>
<td>26</td>
<td>106</td>
<td>233</td>
<td>369</td>
<td>296</td>
<td>981</td>
<td>349</td>
<td>1626</td>
</tr>
<tr>
<td>2018</td>
<td>6</td>
<td>37</td>
<td>92</td>
<td>260</td>
<td>395</td>
<td>241</td>
<td>898</td>
<td>207</td>
<td>1346</td>
</tr>
</tbody>
</table>

Percentage increase from 2017: 7%
Percentage decrease from 2017: -17%

We have provided five years of information for your review, 2014 through 2018, in the table above. Looking at crime over time can indicate trends and provide a basis for resource allocation in terms of staffing and deployment. As noted, violent crimes have generally trended upward by about 7%. This is due in part to recent reporting changes required by DOJ. As an example, attempted sexual assaults are now counted as completed assaults, resulting in an increase in that category. Property crimes decreased about 17% from 2017.

Voters passed Measure K, which enabled the department to increase staffing levels, including 11 additional police officers. What is notable since bringing on new staffing is that calls for service from the community increased about 3% from 2017; in the year prior the increase from 2016 was over 8.5%. More significant was the increase in officer-initiated activity, which increased over 46.5% from 2017. Officer-initiated activity is the proactive component of policing likely to have the greatest impact on property crimes and certain violent crimes such as street robberies. While crime trends are affected by many variables, we expect to see continuing improvements in crime levels in the city. These improvements will also be reflected in arrest rates and decreased response times, particularly to Priority 3 calls.

It is much harder to quantify the effect that various community programs, such as the Neighborhood and Business Watches, G.R.E.A.T. Program, and the many others have on the levels of crime and livability in Madera. However, we are convinced that your participation and partnership with the department in these programs are absolutely essential to creating a great community!
VARIOUS ACTIVITIES

Following are a few examples of the activities the department conducts:

- Officers issued 3,264 moving (vehicle code) citations. The top four moving violations were: failure to stop at stop sign (603), driving while using a phone (420), speeding (355), and failure to obey signals (214).

- Officers issued 2,590 parking citations.

- The Records office processed 29,618 reports out of 14,274 case files, and sent out 7,433 reports to various entities, such as the District Attorney’s Office and insurance agencies.

- Dispatchers answered over 124,000 calls and entered 61,928 events, out of which 54,231 were handled as “calls for service” or officer-initiated events. Many of the other events were transfers to allied agencies, such as CHP, Madera Sheriff, CDF (Cal-Fire), or Pistoresi Ambulance. Our dispatchers are busy!

- The Detective Division investigated 837 cases, and closed 95% during the year. Some of the cases are still ongoing.

- Code Enforcement conducted 388 rental housing inspections, handled 308 public nuisance complaints, issued 173 notice-of-violations and 179 citations, and many other operations designed to improve the quality of community life.

- Numerous outreach events, such as: Coffee-with-a-Cop, Leaning with the Law, Harvest Festivals, health fairs, and “Trick-or-Trunks”.
PREFESSIONAL STANDARDS

The Department is committed to insuring its members perform their duties courteously, fairly, and within guidelines established by state law and city policies. Toward that end the department has established guidelines for the reporting, investigation and disposition of complaints regarding the conduct of employees. We are required by law to investigate every complaint. Complaint forms are accessible to the public at the Madera Police Department and on the City of Madera web page. Complaints are categorized as: Service Complaint, Misconduct Allegation, or Agency Investigation. The determination or type of complaint depends on the seriousness of the complaint or who initiates the complaint.

- Agency Investigation — initiated by the agency involving agency observed behavior.
- Service Complaints — initiated by the public on rude behavior or misunderstandings with the public.
- Misconduct Allegation — initiated by agency or public, involves violation of policy and City Rules and Regulations.

The table below presents the numbers of complaints received in 2017 and 2018. “Sustained” means that the department determined that the behavior or performance violated its policy expectations, and some form of corrective discipline was taken.

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
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The Madera PD K-9 unit is currently filled by two officers; Officer Vasquez and his partner UNO and Officer Plymale and his partner Gunz. UNO is trained in narcotic detection and is part of the multi-agency task force, Special Investigations Unit (SIU). Gunz is currently assigned to the weekday shift and is trained in narcotic detection and suspect apprehension. The canines live with their handlers and their families. When not doing police work the canines participate in community outreach events such as the Madera District Fair, school demonstrations, and carnivals. They are highly trained animals that are required to formally train with a professional dog trainer twice a month, 8 hours each session. Their skills are evaluated yearly by an impartial outside observer.
The Special Investigations Unit (SIU) is a multi-agency task force that focuses on reducing crime, fear, and disorder through proactive policing strategies. Their focus is on gangs, high risk offenders, drug trafficking, stolen vehicles, and AB109 compliance checks. SIU is a resource to patrol and takes responsibility for ongoing issues identified as too extensive for patrol. SIU tracks violent crime statistics and works directed-enforcement operations to suppress violence. In 2018 SIU had a total of 175 reports, 179 arrests, 23 drug sale cases, and 62 weapons arrests. SIU was called upon by the District Attorney’s Office on 20 occasions to prove gang membership and testify as experts in court proceedings, securing enhanced sentences for violent crimes committed by gang members.

Officer Clay Hoover, Officer Richard Gonzales, Officer Adrian Santoyo, Probation Officer Alma Garcia, Probation Officer Cristien Aganza, Chowchilla PD Officer Charlie Robertson, Sgt. Josh Chavez, & K-9 Officer Ryan Vasquez with K-9 Uno
POST REQUIRED TRAINING

Our officers participate in a minimum of eight hours of in-service training every quarter. This training, commonly referred to as “range training”, consists of riot control, arrest and control tactics, firearms, less lethal devices, de-escalation, emergency driving, tactical communications, domestic violence response and CPR classes. Those officers who participate in specialized units and officers tasked with special outreach programs attend additional “professional development training”. Some examples of these assignments are SWAT, Detectives, SIU, Parent Project and Crisis Negotiations. The Madera Police Department prides itself on using cutting edge training practices. We combine skills-based training and scenario based training in all that we do. The bulk of our training is provided under guidelines developed by the California State Commission on Peace Officer Standards and Training, or POST. During 2018 our officers and support staff attended approximately 2,485 hours of professional development training, and about 2,240 hours of range training.
COMMUNITY OUTREACH

Learning with the Law continues to provide Madera PD members with opportunities to read and interact with school-age kids. Currently the program is active at 13 MUSD campuses, where MPD Officers meet and read to students biweekly. Not only is MPD interested in building relationships with our adult community members, it’s also important to build relationships with children of our community, as they will be our future residents and leaders. Our officers know that education is a key aspect in reducing crime and building community success, and they’re excited to help out any way they can. In fact, as we move in to 2019, one of our officers has been invited to act as a Spelling Bee Judge at his Learning with the Law School.

2018 was our third year hosting Coffee-with-a-Cop events. Madera PD is a regional leader in these events. We’ve even been invited to help launch other law enforcement Coffee With a Cop programs. Our events are held monthly and upon request by private groups.

At the beginning of 2018 the department spearheaded an effort to provide assistance to parents raising children in difficult circumstances. The Parent Project has been a successful program for 30 years, providing effective parenting skills all over the United States in 10-week class sessions. The department partnered with our chaplains, Madera County Probation, and MUSD in providing these important opportunities for parents, and provides these classes in English and Spanish sessions.
This year we saw the graduation of Classes 9 & 10 of the Madera Police Department Police Citizen’s Academy and the implementation of the first Spanish Citizen’s Academy. The 13 week academy was designed to provide a better understanding of the Department’s operations as well as the Madera County criminal justice system. The Department views the citizen’s academy as the capstone program in our community outreach efforts. Two academy sessions are planned each year, one in the spring (March) and the other in the fall (August), and one Spanish academy each year in the Summer (June). The courses are taught by members of our department according to their expertise.

Spring 2018 Graduates
Class #9

2018 Graduates
Spanish Class #1

Fall 2018 Graduates
Class #10
EXPLORER PROGRAM

The purpose of the Madera Police Department Explorer program is to provide the young adults of Madera with an insight into a career in law enforcement. This is accomplished by providing a comprehensive program of appropriate training, service to the community and practical experiences. Through their participation in the program, the Explorers develop leadership skills that are not only used while participating in the program but as well as in their family and social life. With the encouragement and support of Chief Lawson and many other dedicated members of the Madera Police Department, our Explorers are provided the knowledge and skills necessary to become future leaders of our community.
MadKids
KIDS AND COPS UNITED

Madera Police held its 3rd Annual MadKids Sports Camp in July at the John Wells Youth Center. The camp sold out with 100 kids in 4th-6th grades. The kids enjoyed daily activities with officers, Parks staff, and volunteers to include flag football, soccer, basketball, SWAT obstacle course and more. The continued goal of the sports camp was to build lasting relationships with the youth of our community and have the kids interact at a personal level with our Officers and Staff.

This positive environment gave us a chance to mentor and guide future leaders of our community in a fun way. The community played a large role in the success of the camp as multiple personal and business donations helped fund the program. Many of the volunteers came from our local sports teams at Madera Unified School District. MadKids Camp will be back this summer during the week of July 8-11.

MPAKT (Madera Police and Kids Together)

In addition to MadKids, officers meet with kids on the first Saturday at the John Wells Youth Center from Noon to 2 pm for playing games, answering questions and generally just having a good time. We have been doing MPAKT for about three years now, and have been able to interact with Madera kids in a positive, non-threatening environment that helps foster trust and mutual respect.
Historically, Code Enforcement was under the direction of the Successor Agency to the former Madera Redevelopment Agency. With the wind down of the Successor Agency, Code Enforcement was moved under the direction of the Police Department. The move has proven to be mutually beneficial as both police and code enforcement typically deal with the same problems presented by troubled properties. The merger has resulted in a more seamless and unified approach to addressing problem properties. Code Enforcement processes have benefitted from the staff support with records and mailing. Access to the police information system and dispatch communications has greatly improved our ability to quickly contact property owners and resolve violations. The support staff and additional services has increased officer productivity and has instilled confidence in staff when enforcing city codes. Additionally, the merger has built a common ground of accountability with fellow peace officers for problems occurring on their beat.

Code Enforcement Staff responds to violations of the Madera Municipal Code which deal with problem areas such as public nuisance complaints, abandoned vehicles, vacant buildings, and illegal dumping. The goal of enforcement is the prevention and elimination of blight and substandard living conditions city wide.

Maribel Hernandez; Ruthie Padilla; Supervisor Viola Rodriguez, Fabela Rodriguez, Andrew Martinez, Lou Donaldson, Nick Salinas and Claudia Mendoza
PROMOTIONS AND RETIREMENT

Giachino Chiaramonte
Commander - July 1, 2018
18 years of service with Madera PD

Josiah Arnold
Lieutenant - August 18, 2018
15 years of service with Madera PD

Nicholas Webster
Sergeant - August 18, 2018
17 years of service with Madera PD

Steven Boehm
Corporal - August 18, 2019
12 years of service with Madera PD

Matthew Tuckness
Retired - Motor Officer
12 years of service with Madera PD

Dino Lawson
Chief of Police
31 years in Law Enforcement
VOLUNTEERS & CHAPLAINS

Donna Upton, Jutta Webb, Victor Ruiz, Anita Eden, Sgt. Felix Gonzalez, Stephanie Pantoja, Brenda Howe & Jeff Upton
(Not pictured: Carey Mendiboure).

Chaplain Mike Farmer, Chaplain Shaji Athipozhi, Chaplain Tim Echevarria & Chaplain Mike Unger.
(Not pictured: Chaplain Dennis Sylvester, Chaplain Charles Bostick & Chaplain Keith Long).
In 2018 Law Enforcement across the country made news for something other than a story about a heinous crime or wrongdoings within the profession. This year was the year of the Lip Sync Challenge that went viral on social media. Madera Police Department was called out by our neighboring agencies within the county, and our citizens pushed us to join the competition. The department saw the opportunity as a way to showcase our officers and department as well as connect with millennials who are more inclined to watch something shared on social media rather than on the nightly news. The department utilized our own Communications Specialist Joseph Carrello to be the producer with his production assistant being Volunteer Stephanie Pantoja.

The video was posted to Facebook and YouTube on August 29th and had more than 187,000 views. The winner of the competition received nothing more than bragging rights, but around here that’s worth quite a bit!
Collectively, we represent over 815 years of experience providing law enforcement services to the City of Madera.
CHIEF OF POLICE
Dino Lawson ................................................................. (559) 675-4201

COMMANDER
Gino Chiaramonte .......................................................... (559) 675-4253

LIEUTENANT
Brian Esteves ................................................................. (559) 675-4234

LIEUTENANT
Daniel Foss ................................................................. (559) 675-4246

LIEUTENANT
Josiah Arnold ................................................................. (559) 675-4221

INVESTIGATIONS SERGEANT
Mark Trukki ................................................................. (559) 675-4255

PATROL SERGEANTS
Shawn Bushey ................................................................. (559) 675-4287
Matt McCombs ................................................................. (559) 675-4241
Alicia Keiser ................................................................. (559) 675-4236
Nick Webster ................................................................. (559) 675-4238