



## High Efficiency Toilet Replacement Rebate Program



City of Madera residential customers may be eligible for a rebate when they replace their old high water use toilets.

**\$75 rebate for a new qualifying High Efficiency Toilet (HET) of 1.28 gallons per flush (gpf) or less.**

All qualifying toilets must have a **WaterSense** label. Your retailer can help you find a toilet with the **WaterSense** label, or for a qualifying list of **WaterSense** toilets please visit: [www.epa.gov/watersense/products/toilets.html](http://www.epa.gov/watersense/products/toilets.html)

Replacing a high water use toilet with a new HET of 1.28 or less gpf can save about 38 gallons of water each day. Efficiency measures such as replacing water-guzzling toilets with the latest in low-flush toilet technology helps maintain the future water supply. If you want to find out if your current toilets are leaking, call Water Conservation at 621-5480 for a water leak audit.

### How the Program Works

1. Obtain an application using one of the following methods:
  - Telephone: (559) 661-5466
  - Email: [lmcperson@cityofmadera.com](mailto:lmcperson@cityofmadera.com)
  - Web site: [www.cityofmadera.org](http://www.cityofmadera.org) (\$Rebates under Water Conservation)
  - FAX: (559) 661-0760
  - Drop by our office:  
City of Madera Public Works - Water Conservation Program  
1030 S. Gateway Dr., Madera, CA 93637
2. Send completed application and copy of sales receipt to the Water Division, as stated above. (See rebate program guidelines and conditions for detailed information.)
3. A representative will contact you to schedule a brief appointment to verify your old toilet(s) flush capacity.

## **Rebate Program Guidelines and Conditions**

### **Who Qualifies?**

- City of Madera customers who pay a water utility bill to the City of Madera and who have property within the City service area. (For detail, see **Rebates**)
- Renters or tenants must provide written approval from the property owner or property manager.

### **Timelines**

- Program applies to HET toilets purchased after 7/16/15.
- After installation of HET toilet, you will be notified if the City requires a final inspection.



### **Toilets (qualifying for rebate)**

- New toilets must be rated as follows:
  - HET toilets must be rated 1.28 gpf or less and must bear the *WaterSense* label.
  - Dual-flush toilets may qualify but must bear the *WaterSense* label..
- For a list of qualifying toilets visit: [www.epa.gov/watersense/products/toilets.html](http://www.epa.gov/watersense/products/toilets.html) .
- Toilets being replaced must exceed 1.6 gpf and be manufactured before 1992.
- HET toilet must be installed within the Madera City service area and at the location on application.

### **Rebates**

- An on-site compliance verification at the address shown on the City of Madera utility bill is required.
- If the existing toilet(s) are already 1.6 gallons or less per flush, they will not qualify for this rebate program.
- Toilet installation costs and new construction are not rebated. Accessories and taxes are not rebated.
- Rebate amounts will be credited to the utility account after completing the rebate process.
- New HET Toilets must be installed within **45 days of purchase date**.
- Rebates are limited to three toilets per single family utility billing account. Individual residences within PUD's, HOA's, mobile homes, condos/townhouses, under a shared utility billing account, also qualify as separate individual units and may received up to three rebates per residence.
- Commercial or industrial billing accounts are limited to three rebates per utility billing account.

### **Application and Rebate Approval or Denial**

- On-site compliance verification is required. **Old toilets must be inspected by the City while they are still installed to qualify.**
- An itemized dated sales receipt for the new toilet is required.
- Incomplete, incorrect or unsigned applications cannot be processed and will be returned to the applicant.
- Customers must fulfill all program guidelines to be eligible for rebates.

### **Other Considerations**

- The City is not responsible for materials lost by mail.
- Submission or possession of a rebate application does not guarantee receiving a rebate.
- Rebates are processed on a first come, first served basis.
- Funding for this rebate program is limited to available resources.
- Rebate amounts are subject to change without notification.
- This program shall at all times be subject to change or termination without prior notice.

**Old Toilet Disposal:** City of Madera, Solid Waste Division and Annual Operation Clean-up: 559-661-5406. **More about Toilets:** <http://www.h2ouse.org/>