

CITY OF MADERA Request for Proposals (RFP) No. 202021-03

Americans with Disabilities Act Self-Evaluation and Transition Plan Update

RFP Submission date: Friday, November 13, 2020 by 3:00 p.m.

PROPOSAL CONTACT:

Wendy Silva Director of Human Resources City of Madera 205 W. 4th Street Madera, CA 93637

Phone: (559) 661-5481 FAX: (559) 673-1655

Email: wsilva@madera.gov

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REQUEST FOR PROPOSALS

Americans with Disabilities Act Self-Evaluation and Transition Plan Update

RFP NO. 202021-03

October 14, 2020

1. KEY DATES

- A. **Questions and suggestions:** Must be submitted in writing no later than 3:00 p.m. Friday, October 30, 2020, to Wendy Silva at wsilva@madera.gov.
- B. Filing Deadline: Friday, November 13, 2020 3:00 P.M.

2. INSTRUCTIONS AND CONDITIONS

- A. **Submittal**: Proposers will send one (1) electronic copy via email.
- B. **Electronic Copy:** The electronic file shall be a text searchable, printable PDF document containing the proposal. The full proposal shall be in a single PDF file with page numbers and an interactive table of contents, or other similar means of navigation.
- C. **How to submit:** Proposals must be submitted via email to wsilva@madera.gov with the Subject Line: "ADA SETP Update RFP." Submittals must be received prior to the filing deadline.
- D. Late submittals: Proposals received after the filing deadline will be returned to the proposer.
- E. Proposals shall be received as set forth in this RFP. The opening of any proposal shall NOT be considered as acceptance of the proposal as a responsive proposal. Attention of proposers is especially directed to the Scope of Work which, in addition to the proposal and these instructions, are the basis for evaluation and will be part of any agreement with the successful proposer. Any deviations from the specifications in this RFP shall be proper reason for rejection of all or any part of the proposal.
- F. The City reserves the right to reject or accept any or all submittals or parts thereof, and to accept or reject the alternatives individually or jointly, for any reason. The City reserves the right to consider any minor deviations from the specifications in this RFP and determine the acceptance or rejection of such deviation. The City reserves the right to seek supplementary information from any proposer at any time after submittal and before the award. Such information will be limited to clarification or amplification of information asked in the original proposal.
- G. The City recognizes its policy of providing equal opportunity to all qualified persons and hereby

notifies all proposers that it encourages all proposers to take active race/gender-neutral steps to include Disadvantaged Business Enterprises in this and other City agreements. Disadvantaged Business Enterprises will be afforded full opportunity to submit in response to this invitation. Proposers will not be discriminated against on the grounds of race, color, religious creed, sex or national origin in consideration for award.

- H. The City reserves the right to modify this RFP at any time. In the event it becomes necessary to modify or revise the RFP, a written amendment or addenda issued by City's Department of Finance is the only method which should be relied on with respect to changes to the RFP. Proposer is responsible to contact the City's Proposal Contact prior to submitting a proposal to determine if any amendments were made to the RFP. Documents, amendments, addenda, etc. will be posted to the City website at http://www.madera.gov/purchasing under Bid Announcement and Results.
- I. Proposals will be evaluated by the City. If a proposal is found to be incomplete or not in compliance with the format required, it will not be considered for further evaluation. During the evaluation process, the City may find it beneficial to request additional information.
- J. Any proposal may be withdrawn at any time prior to the filing deadline, provided that a request in writing executed by the proposer or his/her duly authorized representative, for the withdrawal of such proposal is filed with Department of Finance. The withdrawal of a proposal shall not prejudice the right of a proposer to file a new proposal prior to the time and date set for the opening. After the expiration of the time and date for receipt of proposals, a proposal may not be withdrawn or altered.
- K. Issuance of the RFP and receipt of proposals does not commit the City to award an agreement. The City reserves the right to postpone the RFP process for its own convenience, to accept or reject any or all proposals received in response to this RFP, to negotiate with other than the selected company should negotiations with the selected company be terminated, or to cancel any section of this RFP. The City also reserves the right to apportion the award among more than one proposer.
- L. An award under this RFP will not be based solely on the lowest price. If an award is made, it will go to the proposer(s) with the best overall submittal. The successful submittal will be competitively priced and provide for quality service to meet the City's needs. An award will be made as soon as possible after the completion of the evaluation process. Proposals shall remain valid for at least ninety (90) days after the filing deadline.
- M. A committee will review and evaluate all qualified proposals. The committee may request an interview with the top-rated companies. A reference check may also be conducted.
- N. Proposer's Proprietary information: All documents provided by the successful proposer shall become public record.
- O. The successful proposer shall enter into a formal Agreement with City, subject to approval of the City Council at a scheduled public meeting.

3. BACKGROUND

The City of Madera incorporated in 1907. The City is a general law City and operates under the City Council/City Manager form of government. Madera is located in the heart of the Central Valley, with roots stemming from the lumber industry. Today, Madera is a premier residential community where family is valued and quality public services are provided. Known as a community with a rich heritage and a diverse population with an enduring small-town atmosphere, Madera offers an enhanced quality of life for those who choose to live, learn, work, and play here.

The City completed its initial Americans with Disabilities Act (ADA) Self-Evaluation and Transition Plan (SETP) in 2010, after a three (3) year process to complete the various project elements. The document can be found on the City's website by visiting the Madera ADA Advisory Council (MADAAC) page at https://madera.gov/ADA.

4. SCOPE OF WORK

The City is seeking a consultant to complete an update to its ADA SETP. The update will assist the City in meeting the needs of our citizens and ensure continued compliance with State and Federal regulations regarding ADA requirements and access in public programs, activities, and services.

MADAAC has reviewed the potential scope of work for the project, and has prioritized the following elements as indicated:

- 1. Public Rights-of-Way
 - a. Sidewalk survey, including documentation of non-existent sidewalks
 - b. Curb Ramp survey
 - c. Crosswalk survey
- 2. Parking in downtown business corridor
 - a. Applicability
 - b. Assessment
- 3. Parks & Open Spaces
 - a. Parks
 - b. Playgrounds
 - c. Trails
 - d. Outdoor facilities
 - e. Open spaces
- 4. City Communications and Webpages
- 5. Programs & Services
- 6. Building Survey

5. PROPOSAL FORMAT AND CONTENT

A. Overall Presentation

Proposals must be submitted electronically. Proposals must be typed and neatly presented; proposals should focus on the specific information requested herein. All content must pertain to the requirements of this RFP.

B. Title Page

The proposal must have a title page which indicates the name of the company, principal business address, name of the proposal, and the date of the proposal.

C. Table of Contents

The proposal must contain an interactive table of contents, or similar navigation tool, listing major topics and relevant page numbers.

D. Transmittal Letter

The proposal must include a transmittal letter that states the company's objective, why the company should be selected, the company's commitment to the City of Madera, the unique aspects of the proposal, and must be signed by a person who is duly authorized to bind the company to an agreement.

E. Company Profile

In this section, please describe your organization, identify key personnel to be assigned to the City, including name, title, telephone number(s), and experience; and describe your company's experience in providing similar services to other public agencies.

F. Proposed Method of Performance

Please describe the specific services you are proposing to the City of Madera to meet the scope of work as outlined. Please do not reiterate the scope of work; your response should focus on how the services will be provided. In addition, your response should identify the project timeline and specific deliverables, including format and timing of said deliverables.

G. Cost Outline

Please provide your proposed fee schedule and payment provisions expected. The fee schedule should provide a cost outline for specific services to be provided as requested in this RFP and any other services your firm provides that you feel may be beneficial to the City of Madera.

H. Equal Opportunity Employer Status

Please provide a statement as to whether your organization meets state and federal standards regarding equal opportunity employment laws and regulations. Also provide information as to whether there is any current litigation pending alleging a violation of state or federal fair employment provisions.

I. Proof of Insurance

The proposal must include the name of the consultant's insurance carrier, the policy coverages and limits, and expiration dates. The policy requirements and limits can be found in Exhibit A: Consulting Services Sample Agreement.

J. City of Madera Business License Status

Prior to beginning any work, the bidder shall secure the appropriate Business License from the City of Madera. Business license information may be obtained by calling (559) 661-5408. Should the bidder already have his/her license, please include a copy with your submittal.

K. References

Please provide the company name, contact person, and telephone number for at least three current customers that the City may contact regarding your company's services.

L. Sample Agreement

A sample agreement is provided with this RFP as Exhibit A. Please indicate any changes or modifications you would require to the agreement should you be selected as the consultant of choice.

6. EVALUATION/SELECTION OF CONSULTANT

A. Review of Proposals

- a. An evaluation team will be assembled by the City. Each evaluator will rank all proposals received that are deemed responsible and responsive. The evaluation team will then convene to review and discuss the proposals. Overall ranking will be determined by the evaluation team through consensus.
- b. An award under this RFP will not be based solely on the price. If an award is made, it will go to the proposer with the best overall proposal that provides the "Best Value" to the City and its residents. The successful proposal will be competitively priced and provide for quality service to meet the City's needs.
- B. The City reserves the right to act in the best interest of the City and its residents and businesses, including the right to reject a proposal that is given the highest quantitative scoring in the evaluation process if the proposal is not in the best interest of its residents and businesses.

7. **NEGOTIATION**

The City of Madera shall reserve the right to negotiate any terms and conditions of the proposals received with the final candidate prior to acceptance/rejection of said proposals. Upon determination of the highest ranked Bidder, staff will commence negotiations with the firm that received the highest ranking. The negotiations will be conducted in accordance with City of Madera policies and procedures. When negotiations are successfully concluded, staff will present their recommendation to the City Council.

CITY OF MADERA

CONSULTING SERVICES SAMPLE AGREEMENT

CITY	OF MA	DERA, a	ENT made and entered into the day of, 20, by and between the municipal corporation of the State of California, hereinafter called "City" ANI hereinafter called "Consultant";
			RECITALS:
	A.		ty desires to update its 2010 Americans with Disabilities (ADA) Act Self-Evaluation and tion Plan.
	В.	Consu	tant is a firm having the necessary experience and qualifications to provide such services
	C.	City de	esires to retain Consultant to provide said service.
			<u>AGREEMENT</u>
conta			ORE, in consideration of the foregoing and the mutual covenants and agreements herein by and between the City and the Consultant as follows:
and C	ransitio Consulta	n Plan he nt hereb	he City hereby employs Consultant to develop an update to its 2010 ADA Self-Evaluation rein set forth at the compensation and upon the terms and conditions herein expressed y agrees to perform such services for said compensation, and upon said terms and authorizes Consultant to commence work on
-	nsibility	of the C	os, duties and responsibilities of Consultant. It shall be the duty, obligation and consultant, in a skilled and professional manner, to perform the consulting services in the consult
	3. <u>Co</u>	nsultant'	s fees and compensation: amount, how and when payable.
		3.1	[Insert Fee Schedule]
		3.2	Billings are to be made directly to the following address:
			City of Madera Human Resources Department Attn: Diana Rosas 205 W. 4 th Street

3.3 Billing shall be made [monthly/quarterly/bi-annually/annually] by Consultant. The billing statements shall be prepared and organized in a manner that facilitates an efficient review of

Madera, CA 93637

the services performed. The City shall make its best effort to process payments promptly and not later than 30 days after receiving Consultant's billing statement.

1	Term	Ωf	agreement.
4.	161111	UΙ	agreement.

4.1 This Agreement shall be effective on	, 20	for a period of	
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4.2 City reserves the right to discharge Consultant and terminate this Agreement at any time. In the event of such discharge or termination, the City shall compensate Consultant for services rendered up to and including the date of termination. City shall terminate services and/or the Agreement by delivering to Consultant a written notice specifying the extent to which services and/or the Agreement are terminated and the effective date of the termination. Notice of termination shall be emailed as follows:

[Consultant contact name/title] [Consultant contact email]

5. Consultant's agreement to hold harmless and insurance requirements.

- 5.1 <u>Indemnification and Waivers</u>. Consultant shall indemnify, defend, and hold harmless the City, its officers, employees, agents and volunteers ("City indemnitees"), from and against any and all causes of action, claims, liabilities, obligations, judgments, or damages, including reasonable legal counsels' fees and costs of litigation ("claims"), arising out of the Consultant's performance of its obligations under this agreement or out of the operations conducted by Consultant, except for such loss or damage arising from the sole negligence or willful misconduct of the City. In the event the City indemnitees are made a party to any action, lawsuit, or other adversarial proceeding arising from Consultant's performance of this agreement, the Consultant shall provide a defense to the City indemnitees, or at the City's option, reimburse the City indemnitees their costs of defense, including reasonable legal counsels' fees, incurred in defense of such claims.
- 5.2 <u>Insurance</u>. During the term of this Agreement, Consultant shall maintain, keep in force and pay all premiums required to maintain and keep in force general liability, workers' compensation, automobile liability, and professional liability insurance. The limits and nature of such policies shall be as required in Exhibit 2 of this Agreement.
- 6. <u>Independent contractor</u>. In performance of the work, duties and obligations assumed by Consultant under this Agreement, it is mutually understood and agreed that Consultant, including any and all of Consultant's officers, agents, and employees, will at all times be acting and performing as an independent contractor, and shall act in an independent capacity and not as servant, employee, agent, partner, or associate of City. Because of its status as an independent contractor, Consultant and its employees shall have absolutely no right to employment rights and benefits available to City employees. Consultant shall be solely liable and responsible for providing to, or on behalf of, its employees all legally-required employee benefits. In addition, Consultant shall be solely responsible and hold City harmless from all matters related to payment of Consultant's employees, including compliance with social security, withholding, and all other regulations governing such matters.
- 7. <u>Compliance with Law</u>. Consultant shall comply with all applicable Federal, State and local laws, rules, regulations, ordinances, and directives, and all provisions required to be included are incorporated by reference.

8. Miscellaneous.

- 8.1 <u>Consent</u>. Whenever in this Agreement the approval or consent of a party is required, such approval or consent shall be in writing and shall be executed by a person having the express authority to grant such approval or consent.
- 8.2 <u>Governing Law</u>. The parties agree that this Agreement shall be governed and constructed by and in accordance with the Laws of the State of California.
- 8.3 <u>Required License and Professional Credentials</u>. Consultant and personnel providing services shall maintain all licenses and professional credentials necessary for the provision of such services. Consultant shall promptly notify City of changes of status or events that might impact the provision of professional services to City.
- 8.4 <u>Force Majeure</u>. Neither party shall be deemed to be in default on account of any delay or failure to perform its obligations under this Agreement, which directly results from an Act of God or an act of a superior governmental authority.
- 8.5 <u>Headings</u>. The paragraph headings are not a part of this Agreement and shall have no effect upon the construction or interpretation of any part of this Agreement.
- 8.6 <u>Incorporation of Documents</u>. All documents constituting the Agreement documents and all documents which may, from time to time, be referred to in any duly executed amendment hereto are by such reference incorporated in the Agreement and shall be deemed to be part of this Agreement.
- 8.7 <u>Integration</u>. This Agreement and any amendments hereto between the parties constitute the entire Agreement between the parties. There are no other prior oral or written agreements between the parties that are not incorporated in this Agreement.
- 8.8 <u>Modification of Agreement</u>. This Agreement shall not be modified or be binding upon the parties unless such modification is agreed to in writing and signed by the parties.
- 8.9 <u>Provision</u>. Any agreement, covenant, condition, clause, qualification, restriction, reservation, term or other stipulation in the Agreement shall define or otherwise control, establish or limit the performance required or permitted or to be required of or permitted by either party. All provisions, whether covenants or conditions, shall be deemed to be both covenants and conditions.
- 8.10 <u>Severability</u>. If a court of competent jurisdiction finds or rules that any provision of this Agreement is void or unenforceable, the provisions of this Agreement not so affected shall remain in full force and effect.
- 8.11 <u>Successors and Assigns</u>. The provisions of this Agreement shall inure to the benefit of, and shall apply to and bind, the successors and assigns of the parties.
- 8.12 <u>Venue</u>. In the event that suit is brought by either party hereunder, the parties agree that trial of such action shall be vested exclusively in the state courts of California in the County of Madera or in the United States District Court for the Eastern District of California.

- 8.13 Recovery of Costs. The prevailing party in any action brought to enforce the terms of this Agreement or arising out of this Agreement may recover its reasonable costs, including reasonable attorney's fees, incurred or expended in connection with such action against the non-prevailing party.
- 9. <u>Signatures</u>. The individuals executing this Agreement represent and warrant that they have the right, power, legal capacity, and authority to enter into and to execute this Agreement on behalf of the respective legal entities of the Consultant and the City.

[CONSULTANT]	CITY OF MADERA
[Name, Title]	Andrew J. Medellin, Mayor
Date:	Date:
ATTEST	APPROVED AS TO FORM
Alicia Gonzales, City Clerk	Hilda Cantú Montoy, City Attorney
Date:	Date:

Exhibit 1: Scope of Work

To be determined...

Exhibit 2: Insurance Requirements for Consultants

Without limiting Consultant's indemnification of City, and prior to commencement of Work, Consultant shall obtain, provide, and continuously maintain at its own expense during the term of the Agreement, and shall require any and all Subcontractors and Subconsultants of every Tier to obtain and maintain, policies of insurance of the type and amounts described below and in form satisfactory to the City.

Minimum Scope and Limits of Insurance

Consultant shall maintain limits no less than:

- \$2,000,000 General Liability (including operations, products and completed operations) per occurrence, \$4,000,000 general aggregate, for bodily injury, personal injury and property damage, including without limitation, blanket contractual liability. Coverage shall be at least as broad as Insurance Services Office (ISO) Commercial General Liability coverage form CG 00 01. General liability policies shall be endorsed using ISO form CG 20 10 that the City and its officers, officials, employees and agents shall be additional insureds under such policies.
- \$2,000,000 Automobile Liability combined single limit per accident for bodily injury or property damage at least as broad as ISO Form CA 00 01 for all activities of Consultant arising out of or in connection with Work to be performed under this Agreement, including coverage for any owned, hired, non-owned or rented vehicles. Automobile Liability policies shall be endorsed to provide that the City and its officers, officials, employees and agents shall be additional insureds under such policies.
- Worker's Compensation as required by the State of California and \$1,000,000 Employer's Liability per accident for bodily injury or disease. Consultant shall submit to the City, along with the certificate of insurance, a Waiver of Subrogation endorsement in favor of the City, it's officers, agents, employees, and volunteers.
- \$1,000,000 Professional Liability (Errors & Omissions) per claim and in the aggregate. Consultant shall maintain professional liability insurance that insures against professional errors and omission that may be made in performing the Services to be rendered in connection with this Agreement. Any policy inception date, continuity date, or retroactive date must be before the effective date of this Agreement, and Consultant agrees to maintain continuous coverage through a period no less than three years after completion of the services required by this Agreement. The cost of such insurance shall be included in Consultant's bid.

Maintenance of Coverage

Consultant shall procure and maintain, for the duration of the contract, insurance against claims for injuries to persons or damages to property, which may arise from or in connection with the performance of the Work hereunder by Consultant, its agents, representatives, employees, subcontractors or subconsultants as specified in this Agreement.

Proof of Insurance

Consultant shall provide to the City certificates of insurance and endorsements, as required, as evidence of the insurance coverage required herein, along with a waiver of subrogation endorsement for workers' compensation. Insurance certificates and endorsements must be approved by the City prior to commencement of performance. Current evidence of insurance shall be kept on file with the City at all times during the term of this Agreement. Agency reserves the right to require complete, certified copies of all required insurance policies, at any time.

Acceptable Insurers

All insurance policies shall be issued by an insurance company currently authorized by the Insurance commissioner to transact business of insurance in the State of California, with an assigned policyholders' Rating of A- (or higher) and a Financial Size Category Class VII (or larger), in accordance with the latest edition of Best's Key Rating Guide.

Waiver of Subrogation

All insurance coverage maintained or procured pursuant to this agreement shall be endorsed to waive subrogation against the City, its elected or appointed officers, agents, officials, employees, and volunteers, or shall specifically allow Consultant, or others providing insurance evidence in compliance with these specifications, to waive their right of recovery prior to a loss. Consultant hereby waives its own right of recovery against the City and shall require similar written express waivers and insurance clauses from each of its subconsultants or subcontractors.

Enforcement of Contract Provisions (non estoppel)

Consultant acknowledges and agrees that any actual or alleged failure on the part of the Agency to inform Consultant of non-compliance with any requirement imposes no additional obligations on the City, nor does it waive any rights hereunder.

Specifications not Limiting

Requirements of specific coverage features or limits contained in this Section are not intended as a limitation on coverage, limits or other requirements, or a waiver of any coverage normally provided by any insurance. Specific reference to a given coverage feature is for purposes of clarification only as it pertains to a given issue and is not intended by any party or insured to be all inclusive, or to the exclusion of other coverage, or a waiver of any type. If Consultant maintains higher limits than the minimums required above, the entity shall be entitled to coverage at the higher limits maintained by Consultant.

Notice of Cancellation

Consultant agrees to oblige its insurance agent or broker and insurers to provide to the City with thirty (30) calendar days notice of cancellation (except for nonpayment for which ten (10) calendar days notice is required) or nonrenewal of coverage for each required coverage.

Self-insured Retentions

Any self-insured retentions must be declared to and approved by the City. The City reserves the right to require that self-insured retentions be eliminated, lowered or replaced by a deductible. Self-insurance will not be considered to comply with these specifications unless approved by the City's Risk Manager.

Timely Notice of Claims

Consultant shall give the City prompt and timely notice of claims made or suits instituted that arise out of or result from Consultant's performance under this Agreement, and that involve or may involve coverage under any of the required liability policies.

Additional Insurance

Consultant shall also procure and maintain, at its own cost and expense, any additional kinds of insurance, which in its own judgement may be necessary for its proper protection and prosecution of the Work.